



## Calgary Rangers Soccer Club

277 Strathcona Drive, SW, Calgary, Alberta, T3H 2A4

Telephone: (403) 249-7237 | Email: info@calgaryrangers.com

Dear Parents:

At the conclusion of the 2008/2009 indoor season we requested your participation in a short evaluation of both the coaches and the overall Rangers program. We would like to thank you for your contribution to the survey as this is an important tool for us to continuously improve the program.

Below we have summarized at a high level the main results of our survey:

- Total surveys mailed: 370
- Total surveys returned (completed or partially completed): 213
- Participation rate: 58%

Scoring Summary (Scale of 1 to 10 with 8 being excellent or better)

Evaluation Criteria	Score - 1 to 10 (in %)		
	<5	=/>5	=/>8
<u>Personal</u>			
Attitude towards players	6.5	93.5	71.0
Attitude towards parents	3.0	97.0	71.0
Promptness	4.0	96.0	80.0
Dependability	1.0	99.0	76.0
Enthusiasm	5.0	95.0	77.0
<u>Coaching Abilities</u>			
Knowledge of soccer	7.0	93.0	66.0
Preparedness for games	6.5	93.5	74.0
Preparedness for practices	3.0	97.0	70.0
Leadership on/off field	11.5	88.5	71.0
<u>Communication</u>			
With players	9.0	91.0	63.0
With parents	6.0	94.0	62.0
With other volunteers	3.0	97.0	70.0
Would you return to this coach/team?			
Yes	75%		
No	12%		
Unsure	13%		
Did Rangers meet your expectations with respect to the soccer program?			
Met Expectations	76%		
Not Met Expectations	24%		

Overall, the Board is pleased with the results of the survey as it is enabling the organization to continue to work on improving the program and engaging the parents in this process. Particularly, the Board is extremely pleased with:

- The good participation rate as it is a demonstration that parents are engaged and are willing to contribute to the success of the Club.
- The excellent coaching results which are a testimony of the quality of our coaches and the coaching program.
- The quality and commitment of our coaches and their drive to teach, learn and mentor our players, from a young age through to the adult leagues.
- The recognition of the success of our overall program and the numerous comments, observations and input from parents as to how we can improve on the program.

Through this process we have received a lot of feedback and input on a variety of matters including player evaluation, team placing, size of teams, coaching programs, PDP and club/team communications. We have and continue to work on improving all aspects of our club and programs.

Specifically, we have received lots of feedback on our player evaluation process and coaching development program. As these are key components of any sports organization we are planning to review both aspects in the next couple of months in order to implement improvements for the upcoming indoor season. Stay tuned for more on this.

On a final note, we would like to sincerely thank all coaches, assistant coaches and team officials for their dedication to our Club and our teams. Without them none of this would be possible.

As we wind down the outdoor season for many of the age groups in the next couple of weeks, we hope the kids had fun, were competitive and learned a ton of new soccer skills. And, please remember we will again be looking for your feedback.

Sincerely,

**THE BOARD OF DIRECTORS  
RANGERS SOCCER CLUB**